

Siemens praised for agile approach to systems development

Demonstrating a customer-focused strategy aimed at the rapid development and delivery of improved traffic management systems, Siemens has recently been acclaimed by a number of customers for its flexible attitude and speedy response to the early release of improved systems features and enhancements.

According to Peter Jones, Principal Engineer - Traffic Operations, representing 2020 Liverpool Limited, development is clearly focused directly around user requirements and needs. 'This means more rapid development, early delivery and very cost effective systems development that is ready to go as soon as it's installed since the users have already experienced the new features prior to delivery. I believe it is a giant leap forward in customer satisfaction,' he said.

Based on an agile development process, new releases of Siemens UTMC common database solution, Comet, include regular input prioritised by customers embracing specific requirements and refinements. Engaging the customer in both test and development sprints enables a succession of outputs to be presented to customers and small updates to be released more quickly on a regular basis.

Supporting the company's smarter approach Peter Jones, added: 'it's highly refreshing and rewarding to be working so closely with Siemens to accelerate the development and delivery of improvements to Comet and in turn continue to enhance the management of the road network in Liverpool.'

Commenting on the agile development process and Siemens' philosophy, Matthew Vincent, Deputy Sales & Marketing Director at Siemens, said: 'Meeting customer needs at an operational level requires significant customer involvement and flexibility in the requirements rather than a strict adherence to a pre-agreed feature list. The flexibility on requirements however must be strongly governed by an agile process and strong stakeholder engagement'.

About Siemens in the UK

Siemens was established in the United Kingdom 167 years ago and now employs 16,915 people in the UK. Last year's revenues were £4.2 billion. As a leading global engineering and technology services company, Siemens provides innovative solutions to help tackle the world's major challenges, across the key sectors of energy, industry and healthcare. Siemens has offices and factories throughout the UK, with its headquarters in Frimley, Surrey. The company's global headquarters is in Munich, Germany. For more information, visit www.siemens.co.uk

For more information, contact: Siemens Mobility, Traffic Solutions,

Head of Communications

Peter Preston
Tel: +44 (0) 1202 782390
Email: peter.preston@siemens.com

PR Account Manager

Julian Gollogly
Tel: 07770 924441
Email: julian.gollogly@ntlworld.com

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