

08 September 2008

New maintenance contracts for Siemens Traffic

Three local authorities have recently awarded long-term maintenance contracts to Siemens Traffic. Each contract extends a lasting relationship with the local authority and represents continued success for Siemens, further demonstrating the company's unrivalled capacity to maintain over half of all traffic control equipment installed on the UK road network.

The 3-year contracts cover the maintenance of all traffic signals across the city of Southampton; the County of Newport, South Wales including Monmouth, Torfaen, Blaenau Gwent and Caerphilly; and the borough of Knowsley, Lancashire. Two-year contract extensions are available to both Southampton and Knowsley.

Commenting on the award of one of the new contracts on behalf of Southampton City Council, Martin Wylie, Traffic Signals Engineer, said that the decision to use Siemens was based on a competitive combination of quality, cost and service factors. 'These include the overall price, proven competence, capability and a structured support mechanism for both staff and client.

Some new areas being delivered through the contract will include the introduction of enhanced fault monitoring to all sites and a carbon offset programme which will be planting trees within the city based upon the engineers carbon footprint associated with the work undertaken as part of the provision of maintenance within the city.

Commenting on the excellent working relationship with the local Siemens team, he added: 'during the previous contract period we found Siemens provided a high level of support both in terms of efficiently delivering the contract requirements but also in terms of the general development of the network in relation to traffic control and the use of intelligent traffic systems'.

As part of the contract Siemens will maintain traffic signals, variable message signs, car park guidance signs, warning signs, automatic number plate recognition cameras and outstation transmission units for the operation of urban traffic control and network data gathering.

Continued/...

Siemens Traffic Controls Media Relations

Nicola Baker
Tel: +44 (0) 1202 782324
Email: nicola.baker@siemens.com

Marketing Matters PR Account Manager

Julian Gollogly
Tel: +44 (0) 1202 777111
Email: julian@marketing-matters.co.uk

A wide range of control methods are deployed within the Southampton network including SCOOT, MOVA, Fixed time, Vehicle actuation and strategic control, all of which will be supported by the highly trained team of engineers Siemens has available from the local depot. 'We are very confident that the team will carry on delivering the service to the high standard to which we have become accustomed', Martin Wylie added.

Routine and emergency maintenance is available around the clock, every day of the year, from over 350 skilled service engineers deployed from 22 regional offices throughout the UK. All Siemens maintenance engineers are registered to the National Highways Sector scheme 8, with Health and Safety awareness, electrical competence and product knowledge assessed and updated on a regular basis.

With response times tailored to customer needs, typical responsibilities include comprehensive emergency repair services, preventative maintenance, periodic inspections, electrical testing and inspection as well as the management of any necessary civil engineering out on the street. Using the latest PDA based Mobile Data solution; Siemens maintenance engineers can provide real-time updates on progress of faults. They can also obtain extensive advice and technical support from the product support group, thereby minimising disruption and delay. This facility also provides for detailed and accurate management information that gives customers the ability to manage their contracts pro-actively.

Siemens engineers carry out repair and maintenance services on the motorway network, variable message signs, CCTV, enforcement equipment, indeed all electrical and electronic equipment that plays such an important role in the management of the highways network. Much of this maintenance is carried out during off peak hours to cause the least disruption and inconvenience to the motoring public.

**Siemens Traffic Controls
Media Relations**

Nicola Baker
Tel: +44 (0) 1202 782324
Email: nicola.baker@siemens.com

**Marketing Matters
PR Account Manager**

Julian Gollogly
Tel: +44 (0) 1202 777111
Email: julian@marketing-matters.co.uk